



**ARUP Laboratories** relies on BayScribe for 100% uptime and incomparable scalability.

**ARUP Laboratories is a national clinical and anatomic pathology reference laboratory and a worldwide leader in innovative laboratory research and development.** An enterprise of the University of Utah, ARUP offers an extensive test menu of highly complex and unique medical tests.

#### SITUATION

ARUP Laboratories was expanding rapidly and relocating their facilities. Their aging dictation was really not up for the move. Desperate for an alternative to “traditional” dictation systems, the RFP went out with a “strong preference for virtual server support” to enable easy, rapid growth.

#### SOLUTION

BayScribe Desktop Dictation with hands-free microphones, DAC foot-pedals and Cerner Millennium barcode scanners. The foot-pedal settings were tailored to meet the needs of the dictators. The reliability of the solution is without compare.

“Our choice to implement BayScribe was largely based on the need to have a dictation system which could accommodate numerous locations, expand to the ever-increasing base of users, and be flexible to the needs of the rapidly evolving medical industry. In short, BayScribe fit all of these needs” remarked William Lowder, Medical Transcription Supervisor, Anatomic Pathology. “Since implementation, the number of users dictating has nearly doubled due to digital port technology which gives virtually unlimited possibility for growth. Implementation of this product was largely successful because of the simple format in which job routings are built and maintained. This simple format allows system administrators to easily add and delete users and manage the workflow in any conceivable configuration. Since implementation with BayScribe, we have enjoyed 100% uptime.”

#### Success Highlights

- ☑ Unlimited Dictators without additional cost.
- ☑ Virtually limitless scalability supports multiple locations with ease.
- ☑ Very little capital required to acquire, integrate and deploy.
- ☑ 100% Uptime ensures care is provided 24x7 without interruption.